BEDFORD COUNTY

FIRE & RESCUE

Hydrant Testing/Maintenance Procedural Reminders

- Email hydrants@brwa.com before performing hydrant testing/maintenance

  - Indicate when, where, and for approximately how long you will be testing
  - This will go to the management team @ BRWA
  - Give them as much notice as possible (2 days minimum)
  - They can use reverse 911 to notify residents in the area in advance & can inform their customer service team who fields calls from concerned citizens.

- Begin at the hydrants closest to water tanks and work outward to flush sediment/debris out of the system.

- Residential hydrant testing/maintenance is ok during daytime or evenings Monday – Thursday, commercial hydrant testing/maintenance is **not**. **No hydrant testing/maintenance can be performed on Friday or over the weekend.**

- Do not over-tighten caps on the hydrants. They should be secured with just a bit more pressure than hand tight. If they continue to leak, don't tighten them more. Instead, indicate via the app that a problem exists and describe it in the comments section.

- The diffuser must be used to prevent damage to lawns, flower beds, etc.

- You may cut any cap retention chains found but please remove the chain completely (you can recycle them for $)

- Be mindful of posts to social media, etc. This effort requires a PARTNERSHIP between BCoFR, BRWA, and GIS. Performing hydrant testing/maintenance ultimately makes our citizens and firefighters safer. BRWA has never refused to test hydrants- they simply do not have the personnel to do so. Sending a positive message serves our agencies far better than trying to make someone out to be the bad guy. This is a voluntary effort and BCoFR is not requiring anyone to participate.

- Enter all available hydrant info via the Collector app & sync the app once you are connected to WiFi. You may not see it populate on the map right away because BRWA has to reconcile the data on their end before it shows up on the map. If new users or features are added to the map, users have to delete and re-load that map in the app.

Updated 3/12/2024